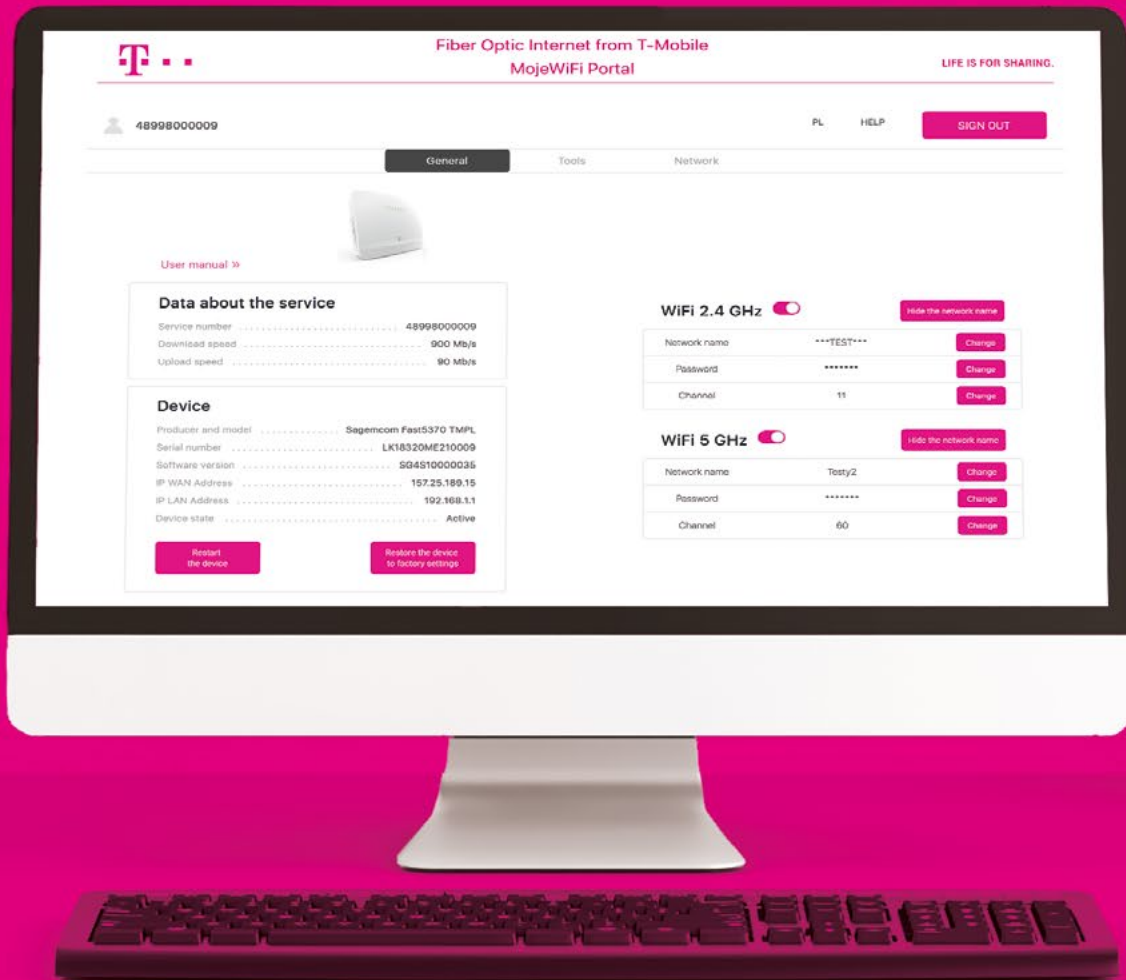


PORTAL USER GUIDE

MY WIFI

FIBER OPTIC INTERNET
FROM T-MOBILE



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1. LOGGING IN

To log into the application, enter the service number printed in the contract in the **Enter service number** field.

Enter the service number

The service number is located on the Agreement in the field **Numer usługi w ramach Umowy**

Next

Figure 1. Entering the service number during login

The number is printed in the contract as shown in Figure 2:

UMOWA O ŚWIADCZENIE USŁUG TELEKOMUNIKACYJNYCH
NR P-1000393

zawarta pomiędzy:

T-Mobile Polska S.A. z siedzibą w Warszawie, 02-674 Warszawa, ul. Marynarska 12, wpisana do Krajowego Rejestru Sądowego prowadzonego przez Sąd Rejonowy dla m.st. Warszawy w Warszawie, XIII Wydział Gospodarczy Krajowego Rejestru Sądowego, pod numerem KRS 0000391193, kapitał zakładowy 471 mln złotych (wpłacony w całości), NIP 526-10-40-567, REGON 011417295, numer rejestrowy BDO 000020490, (dalej „Operator” lub „T-Mobile”) a abonentem:

Imię i nazwisko:

Adres:

Adres korespondencyjny:

Adres świadczenia Usług Telekomunikacyjnych:

Numer Kontaktowy: E-mail Kontaktowy:

PESEL:

Identyfikator Abonenta: Hasło:

Status Abonenta:

Numer weryfikacji:

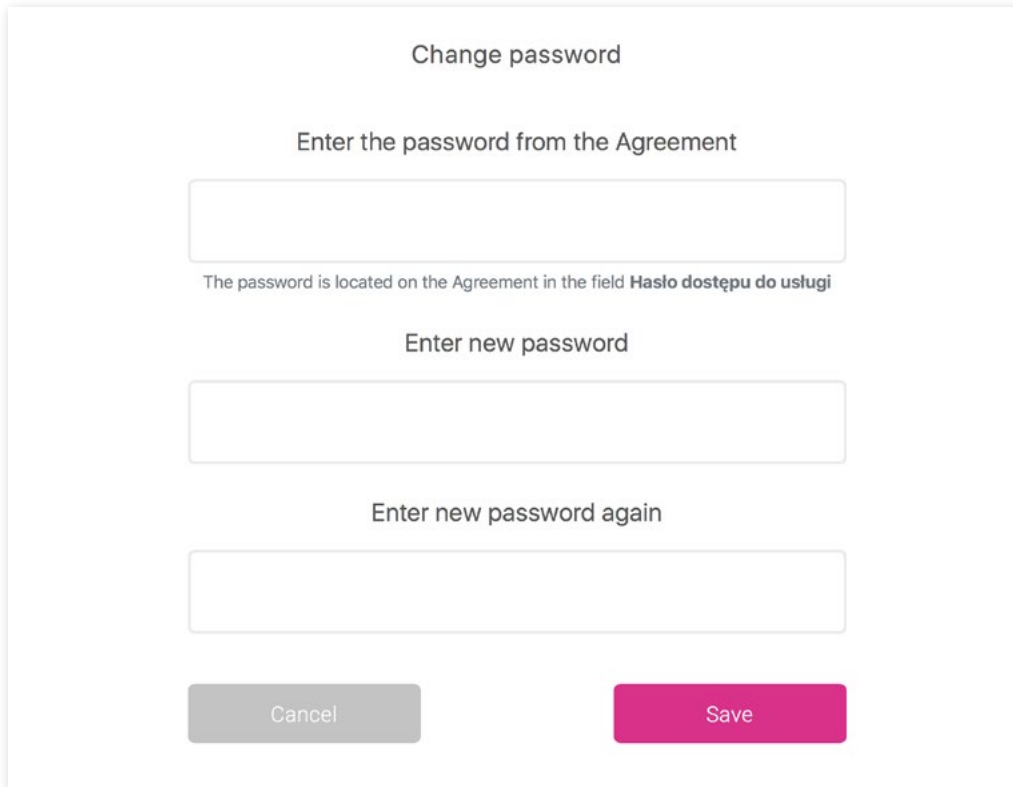
Numer usługi w ramach Umowy:

Hasło dostępu do usługi:

(dalej „Abonent”)

Figure 2. Location of the service number and password

During the first login on the portal, you will be redirected to a page on which you can set your password.



Change password

Enter the password from the Agreement

The password is located on the Agreement in the field **Hasło dostępu do usługi**

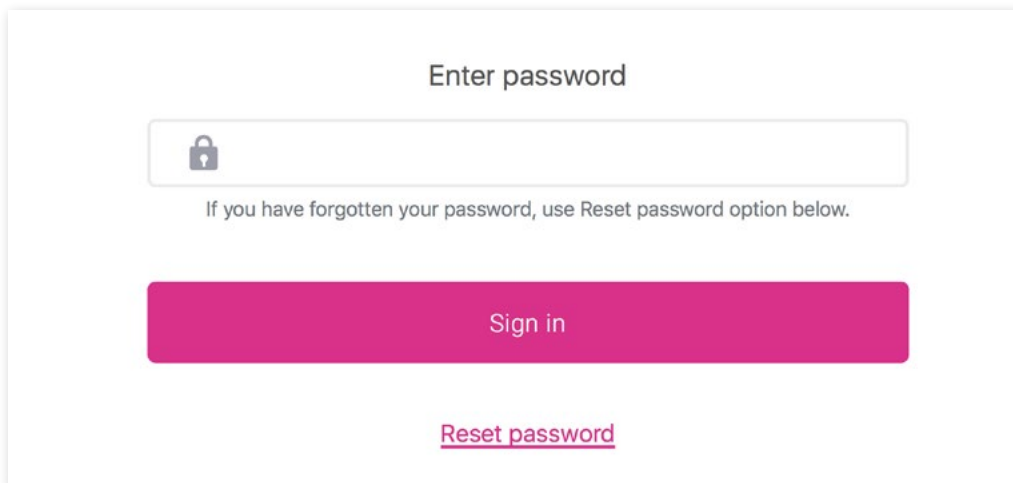
Enter new password

Enter new password again

Cancel Save

Figure 3. Changing the password

Next time you log in you will be asked to enter your valid password.



Enter password

If you have forgotten your password, use Reset password option below.

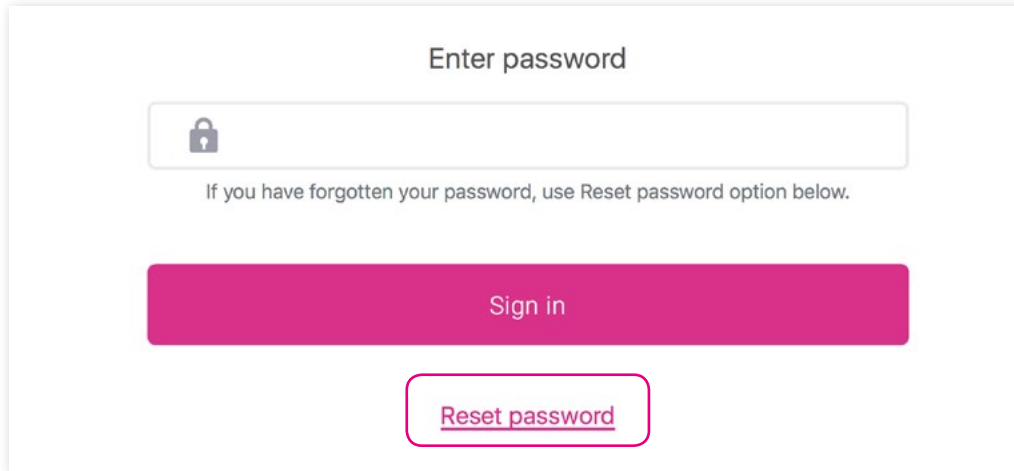
Sign in

[Reset password](#)

Figure 4. Entering the password when logging in

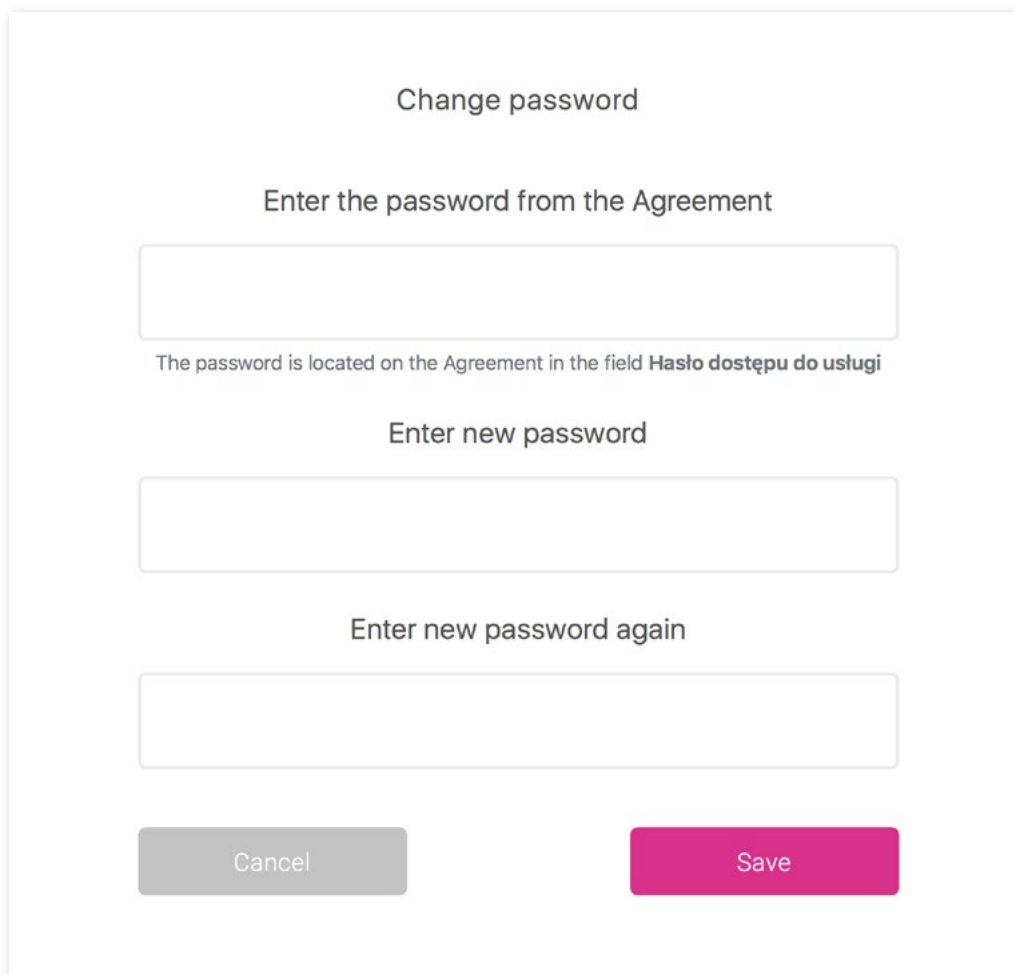
1.1. RESETTING THE PORTAL PASSWORD

To reset your password, first enter the password printed in the contract in the **Service access password** field, and then choose a new password.



The screenshot shows a form titled "Enter password". It features a text input field with a lock icon on the left. Below the field is the text "If you have forgotten your password, use Reset password option below." At the bottom of the form, there are two buttons: a large blue "Sign in" button and a smaller, rounded "Reset password" button.

Figure 5. Resetting the password



The screenshot shows a form titled "Change password". It contains three text input fields. The first is labeled "Enter the password from the Agreement" and has a note below it: "The password is located on the Agreement in the field **Hasło dostępu do usługi**". The second is labeled "Enter new password" and the third is labeled "Enter new password again". At the bottom, there are two buttons: a grey "Cancel" button and a blue "Save" button.

Figure 6. The password reset window

2. THE DEVICE

2.1. CONTRACT AND DEVICE DATA

Open the **General** tab to view information about the service and the device, as well as basic information about the Wi-Fi network.

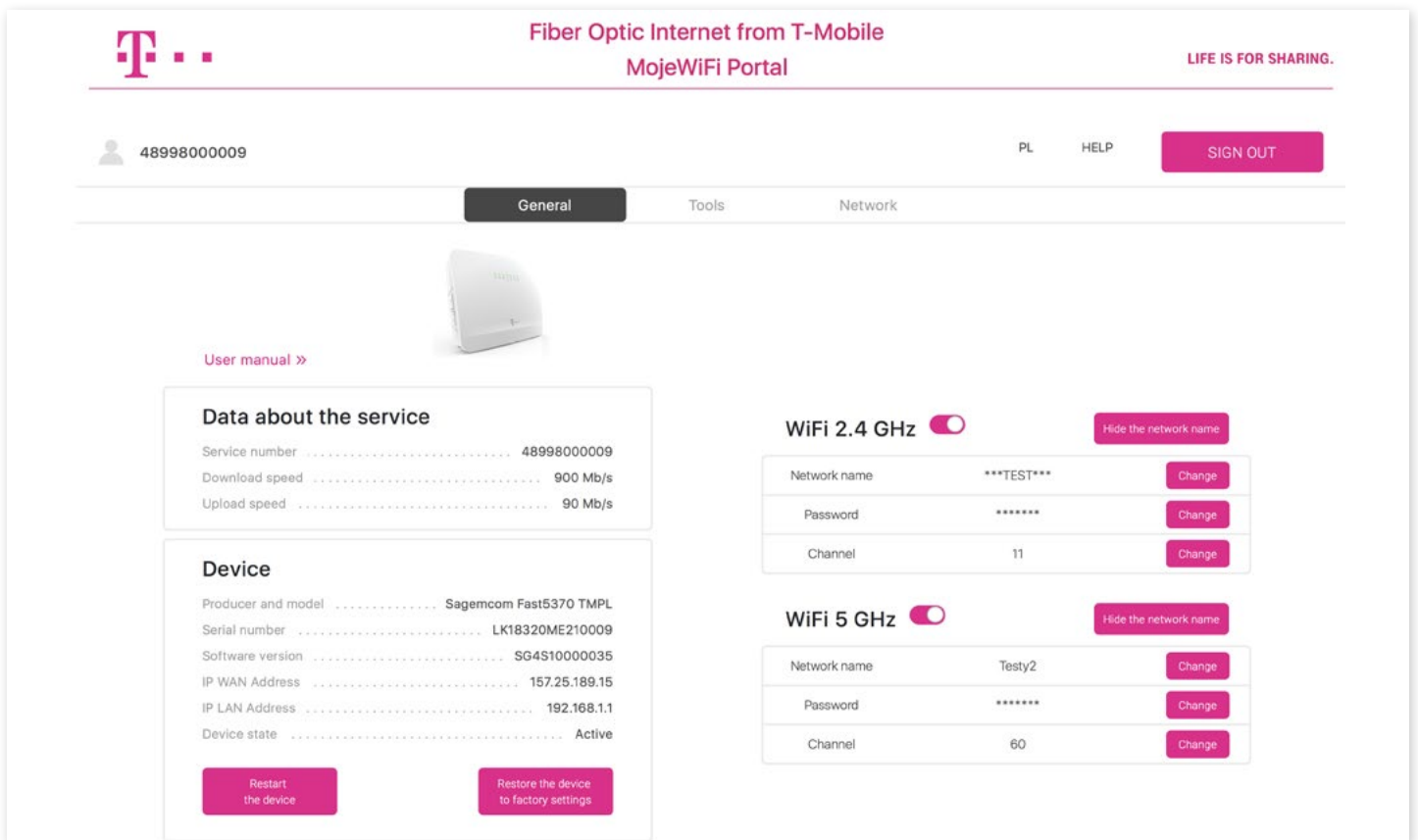


Figure 7. Information about the contract, device and Wi-Fi network

Open the **Service data** window to view the following data:

- Service number.
- Download speed (Mb/s).
- Upload speed (Mb/s).



Figure 8. Service data

The following information about the device is also provided:

1. Manufacturer and model.
2. Serial number.
3. Software release.
4. WAN IP address.
5. LAN IP address.
6. Device status – supported states:
 - **Active** – the device is working correctly,
 - **Inactive** – the device is turned off or disconnected from the Internet,
 - **Error** – an error has occurred,
 - **Restart** – the device is restarting,
 - **Configuration change** – the device is in the process of restoring factory settings.

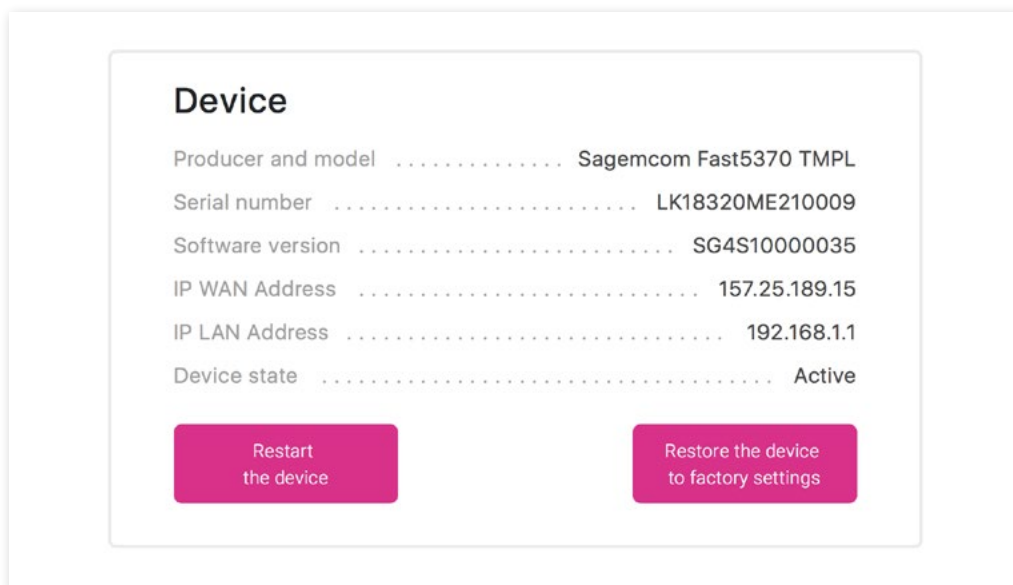


Figure 9. Device data

You can view and configure Wi-Fi parameters for the 2.4 GHz and 5 GHz bands:

- Network activation / deactivation.
- Network name visibility.
- Network name.
- Password.
- Channel.

Wi-Fi parameters can be changed only when Wi-Fi is turned on. Otherwise, editing is disabled. The WPA2 secured Wi-Fi network password should contain from 8 to 63 characters (the following characters are allowed: a-z, A-Z, 0-9 and + * % = - _ !).



WiFi 2.4 GHz Hide the network name

Network name	***TEST***	Change
Password	*****	Change
Channel	11	Change

WiFi 5 GHz Hide the network name

Network name	Testy2	Change
Password	*****	Change
Channel	60	Change

Figure 10. Wi-Fi data

2.2. TOOLS

You can view the following parameters:

- The link's upload and download speed (Mb/s).
- Ping (connection latency for a given IP address).

The screenshot shows a web interface for an optical fiber speed test and ping tool. The top section is titled "Optical fiber speed test" and includes the URL <http://waw1gal.t-mobile.pl/>. It features two speedometers: "Download speed" with a scale from 0 to 1000 Mb/s and "Upload speed" with a scale from 0 to 100 Mb/s. Both speedometers show 0 Mb/s. A "Test" button is located below the speedometers. The bottom section is titled "Ping" and includes a text input field containing "8.8.8.8" and a "Ping" button. Below the input field, the text "Answer:" is visible.

Figure 11. Speed test and Ping

2.3. NETWORK MAP

The network map allows you to check what devices are connected to the Wi-Fi network and (using an Ethernet cable) to the wired LAN network. It shows the IP and MAC addresses for all devices. In the case of Wi-Fi networks, signal strength for connected devices is displayed graphically by means of icons. If the name of the network set by the user is too long, the application may not display the full name. To view it as bubble help, hover the cursor over it.

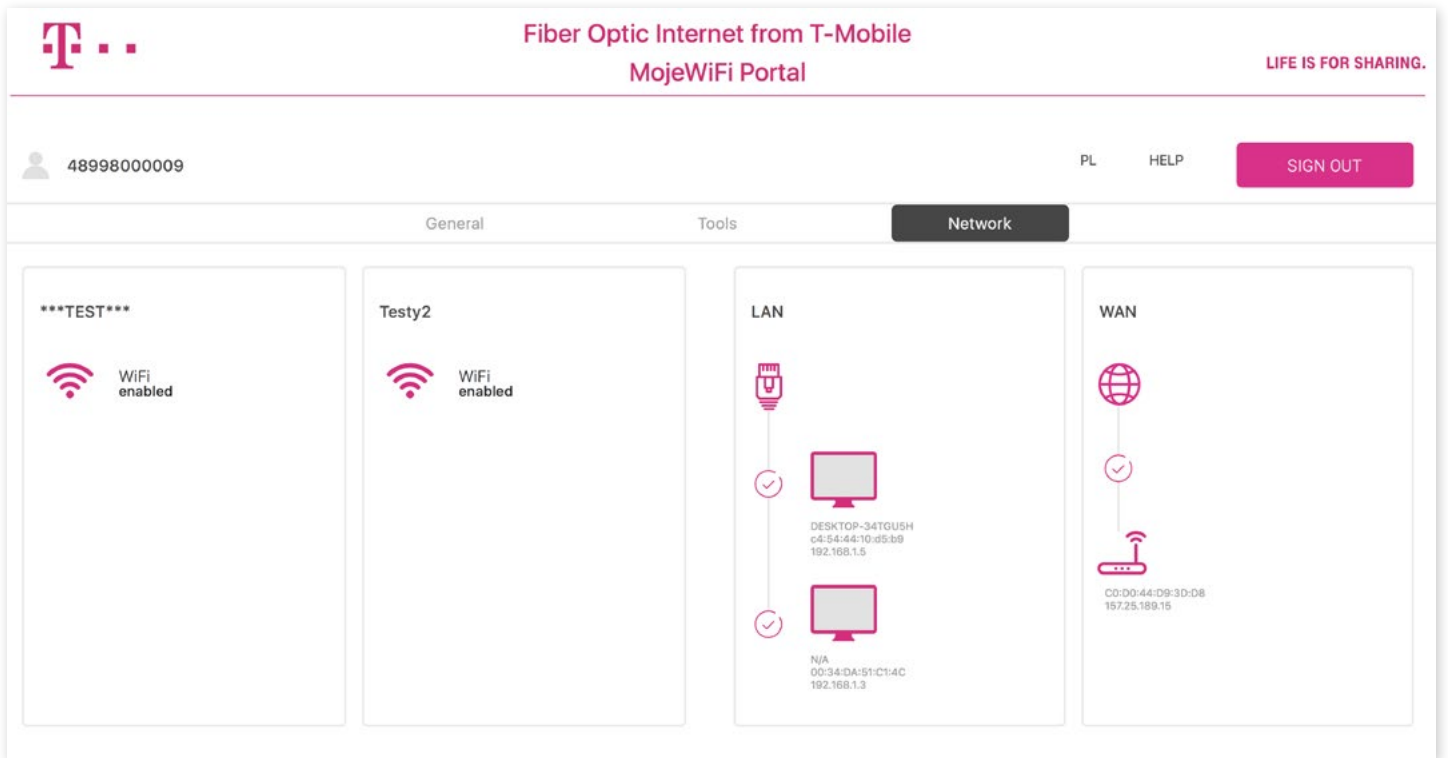


Figure 12. Network map

3. ADDITIONAL INFORMATION

3.1. AVAILABILITY OF THE APPLICATION WHEN THE DEVICE IS INACTIVE

When the device is inactive, its configuration cannot be changed and Wi-Fi data cannot be edited; a message to the effect that the device is inactive is displayed in the **Tools** and **Network map** tabs.

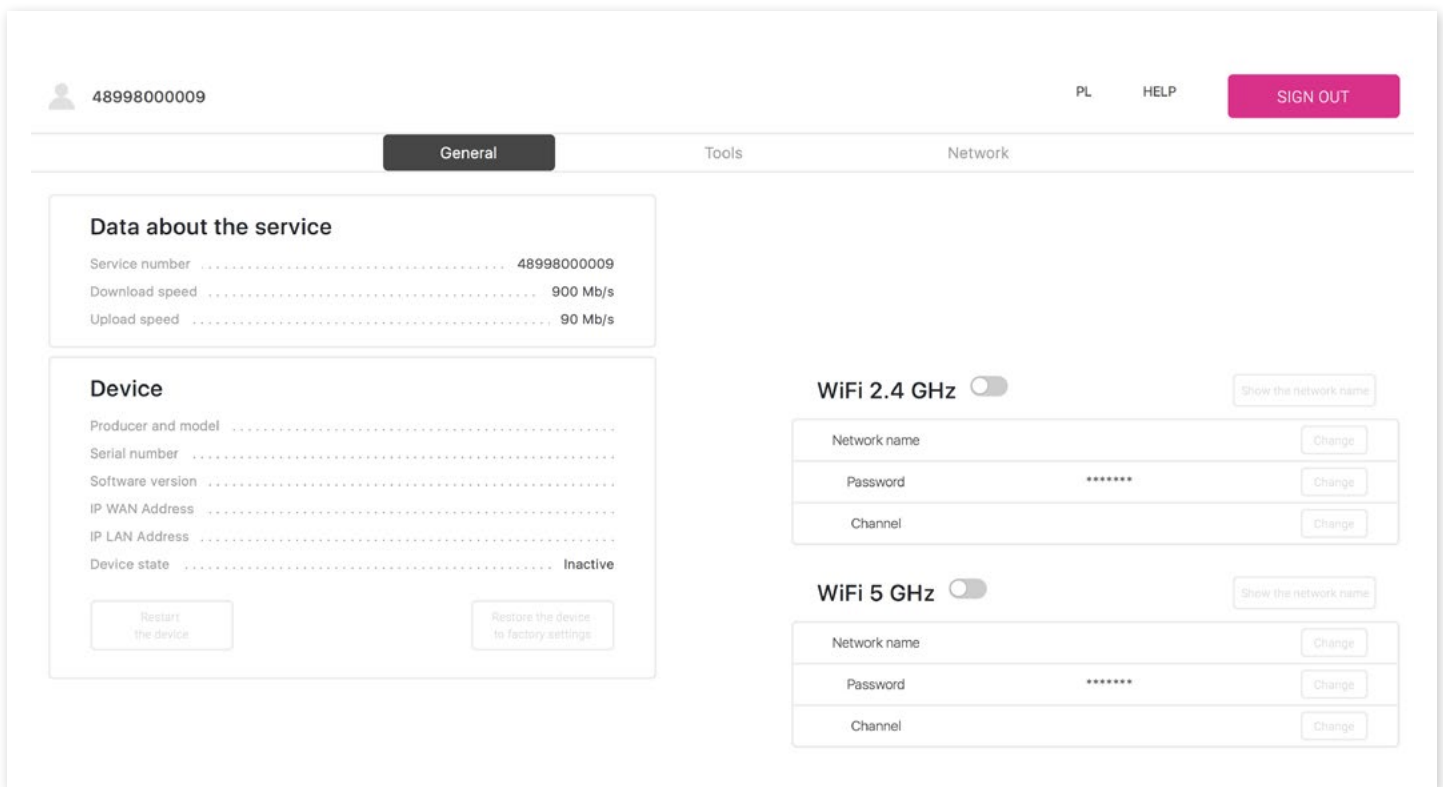


Figure 13. The General tab when the device is inactive

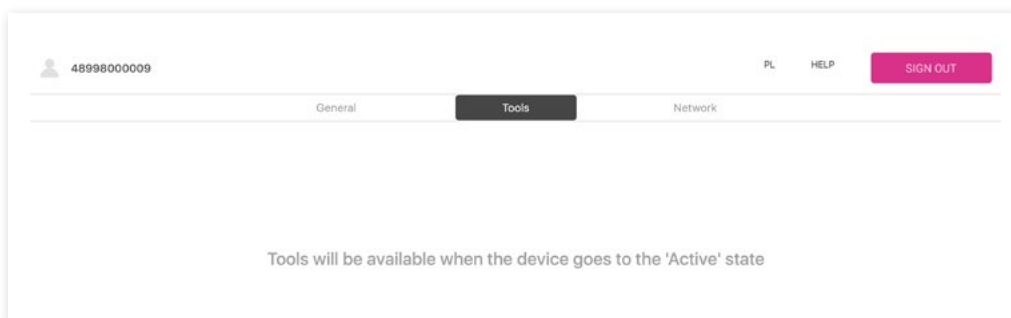


Figure 14. The Tools tab when the device is inactive

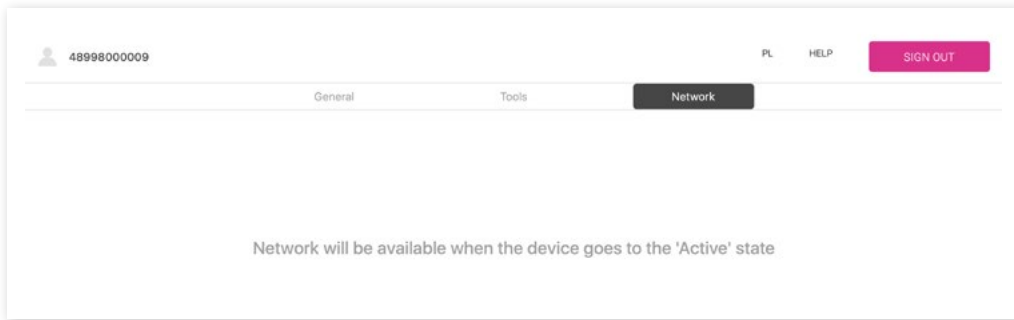


Figure 15. The Network map tab when the device is inactive

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Find out more about the services on:

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